



July 23, 2021

To: Kentucky Frontier Gas Customers along Robinson Creek, Pike County, KY

Re: Termination of Natural Gas Service

Dear Customer,

As you may be aware, Kinzer Drilling plans to shut down gas service on August 15 to about a dozen customers in the Robinson Creek area near Pikeville.

Kentucky Frontier Gas has served your community since 2008. Frontier has about 5500 gas customers in 13 counties in Eastern Kentucky. Most of these are on gas systems we control, but in Robinson Creek we have "Farm Tap" customers with gas supply off gas gathering pipelines operated by Kinzer Drilling out of Allen.

Kinzer plans to abandon this line in Robinson Creek, citing leakage and safety concerns. They shut down similar lines with 90 customers at Hurricane Creek last week, with no warning. For Robinson Creek we were notified in time to contact the affected customers.

Farm tap customers are at the mercy of the gathering company. Frontier has no control over this pipeline and no other means of providing service to your area. It would take us weeks to replace this segment of mains and services, and no gas customer could hold out that long. We reached out to Kinzer with a plan to test & repair their lines and restore service, but were refused. We will post updates on our website as available:

KyFrontierGas.com

In 40 years of gas utility work, I've never seen anything like this before. We fully understand the impact this action will have on your lives, and your neighbors. Frontier is evaluating all options to maintain gas service, but it's not looking very positive.

Sincerely,

A handwritten signature in black ink, appearing to read "Steven Shute".

Steven Shute
Managing Member,

Kentucky Frontier Gas LLC

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